City of Rochester Outreach Activities

The 6o-day outreach and education period for Rochester Community Power began on November 10, 2020 and ended on January 8, 2021. Additional outreach occurred in the second half of May, 2021 with specific focus on printed educational materials as the City began to open-up after Covid-19.

Rochester held 4 public information meetings in November and December to explain the upcoming CCA program. The 4 public Community Choice Aggregation meetings used a slide show to explain how CCA programs work, program benefits and goals. Every meeting was held via Zoom, with Facebook Live at the same time, and Facebook continuing to present the recordings. All meetings had sign language interpretation, and two meetings had Spanish interpretation interspersed. The CCA program and associated meetings have been promoted by the City of Rochester, through the Rochester Community Power website and FaceBook, via local print and digital news stories and ads and on local television.

Details of the meetings and other types of outreach and education are outlined in the tables below. Visual examples of outreach and education material can be found below the tables.

CCA Liaison

The CCA Liaison identified for the City of Rochester is: Shalini Beath, Office of Energy and Sustainability (585) 428-6939 shalini.beath@cityofrochester.gov

CCA Public Information Meetings

Date	On-line Platforms	On-line Attendees	Interpreted	Link to recording of Zoom meeting
11/19/20 at 5:00 PM	Zoom, RCP fb	15	ASL	https://www.youtube.com/ watch?v=8VZgelZXbdc
11/30/20 at 7:00 PM	Zoom, RCP fb	24	ASL, Spanish	https://www.youtube.com/ watch?v=d_8rukcVsrI
12/9/20 at 7:00 PM	Zoom, RCP fb	19	ASL	https://www.youtube.com/ watch?v=r6BTabPqV5A
12/10/20 at 7:00 PM	Zoom, RCP fb	10	ASL, Spanish	https://www.youtube.com/ watch?v=7kYGscmMe- s&feature=emb_logo

Additional CCA Outreach and Education

Type of Outreach	Outreach Channel	Date of Outreach	Content of Outreach	Links
Print & Digital Ads	LaVoz Newspaper Novel (Spanish Language) er Issi		General info, promote 11/19, 11/30, 12/9, 12/10 events	http://rochesterlavoz.com/wp- content/uploads/2020/11/Lavoz_N oviembre.pdf
	Democrat & Cornicle Newspaper	11/22	General info, promote 11/30, 12/9, 12/10 events	
	Democrat & Cornicle 12/6 Newspaper		General info, promote 12/9, 12/10 events (see below)	
	City News	12/2, 12/9	General info, promote 12/9, 12/10 events (see below)	
Posters	Posted at 4 11/1: Neighborhood Centers		General info (English & Spanish), promote 11/19, 11/30, 12/9, 12/10 events	https://www.cityofrochester.gov/ar ticle.aspx?id=8589936730
	Posted at 3 Neighborhood Centers (one center still closed for Covid-19)	5/18	General program info (poster below, English & Spanish)	Neighborhood Center locations: https://www.cityofrochester.gov/ar ticle.aspx?id=8589936730
	Posted at 10 City Library locations	5/18	General program info (poster below, English & Spanish)	Library locations: https://www.cityofrochester.gov/ar ticle.aspx?id=8589936581
	Posted at 9 Rec Center locations	5/18	General program info (poster below, English & Spanish)	Rec Center locations: https://www.cityofrochester.gov/recreation/
	Posted at 12 laundromats & 1 food pantry	5/18	General program info (poster below, English & Spanish, list of locations below)	
Print Flyers	Distributed by 4 Neighborhood Centers	11/11	General info (English & Spanish), promote 11/19, 11/30, 12/9, 12/10 events	https://www.cityofrochester.gov/ar ticle.aspx?id=8589936730
	Flyers available at 3 Neighborhood Centers (one center still closed for Covid-19)	5/18	General program info (poster below, English & Spanish)	Neighborhood Center locations: https://www.cityofrochester.gov/ar ticle.aspx?id=8589936730
	Flyers available at 10 City Library locations	5/18	General program info (poster below, English & Spanish)	Library locations: https://www.cityofrochester.gov/ar ticle.aspx?id=8589936581
	Flyers available at 9 Rec Center locations	5/18	General program info (poster below, English & Spanish)	Rec Center locations: https://www.cityofrochester.gov/recreation/
Local Newspaper	Minority Reporter	11/11	General info, promote 11/19 event	http://minorityreporter.net/learn- how-city-plans-to-make-it-easier- for-residents-to-be-green/
Articles	City News	11/11	General info, promote 11/19 event	https://www.rochestercitynewspap er.com/rochester/informational- meetings-set-for-city-clean-power- program/Content?oid=12484655
	Democrat & Cornicle Newspaper	11/20	General info, promote 11/19 event (see below)	
Website Postings	City of Rochester: flyer on website	11/10	Benefits of CCA, promote 11/19, 11/30, 12/9 & 12/10 events	https://www.cityofrochester.gov/R CP/
	City of Rochester: Press release on website	11/10	General info, promote 11/19 event	https://www.cityofrochester.gov/ar ticle.aspx?id=21474845714

Joule Assets \bullet CCA Implementation Plan \bullet Appendix F \bullet Updated June 7, 2021

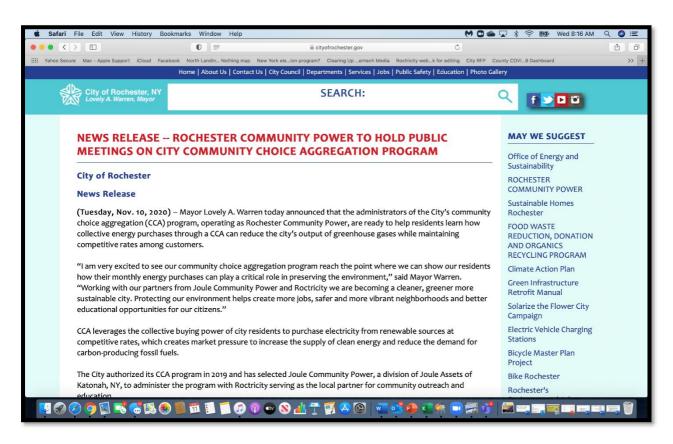
	Rochester Community	12/7	General info, promote 12/9,	https://www.rochestercommunityp
	Power: Events page		12/10 events	ower.com/events
Television	WHAM TV 13	11/13	General info, promote 11/19,	
			11/30, 12/9, 12/10 events	
			(see below)	

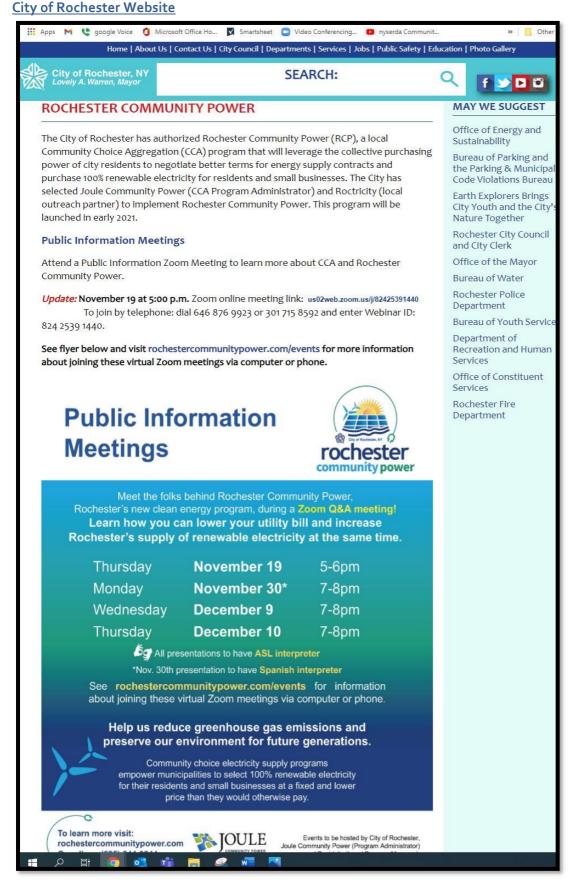
Type of Outreach	Outreach Channel	Date of Outreach	Content of Outreach	Links
	Climate Solutions Accelerator for Genesee Finger Lakes	11/12	General info, promote 11/19 event	https://www.facebook.com/ClimateSol utionsAccelerator
	City Councilman Gruber	11/12	General info, promote 11/19 event	https://www.facebook.com/MitchGrub erforCityCouncil
	Climate Solutions Accelerator for Genesee Finger Lakes	11/24	General info, promote 11/30 event	https://www.facebook.com/ClimateSol utionsAccelerator
	Rochester Community Power	5/24	General program info (post below)	https://www.facebook.com/RochesterC ommunityPower/posts/244937567387 134
Emails	From City of Rochester to Staff	11/10	General info, promote 11/19, 11/30, 12/9, 12/10 events (see below)	
	Local neighborhood groups	5/20	General program info (email & list below)	
	Local community groups	5/20	General program info (email & list below)	

Examples of City of Rochester Outreach & Education

City of Rochester Website







Consult your tax advisor about deductibility of interest

MEMBER FOIC LENDER

14 www.rochesterlavoz.com | NOVIEMBRE | 2020

Reunión de Información Pública



Conozca a la gente detrás de Rochester Community Power, ¡El nuevo programa de energía limpia de Rochester, en una sesión de preguntas y respuestas de Zoom!

Descubra cómo puede reducir su factura de servicios públicos y aumentar el suministro de electricidad renovable de Rochester al mismo tiempo.

Jueves Noviembre 19 5-6pm

Lunes Noviembre 30* 7-8pm

Miércoles Diciembre 9 7-8pm

Jueves Diciembre 10 7-8pm

Todas las presentaciones tendrán interpretes de LSE

*Nov. 30th presentaciones tendrá interprete en Español

Visite rochestercommunitypower.com/events para obtener información sobre cómo unirse a estas reuniones virtuales de Zoom a través de una computadora o por teléfono (llamada gratuita)

Ayúdanos a reducir las emisiones de gases de efecto invernadero y preservar nuestro medio ambiente para las futuras generaciones.

Programas de suministro de electricidad de elección comunitaria permite a los municipios seleccionar electricidad 100% renovable para sus residentes y pequeñas empresas a un precio fijo y bajo de lo que pagarían de otro modo.

Para más información, visite: rochestercommunitypower.com O llame al: (585) 244-0244



Los eventos serán organizados por la ciudad de Rochester, Joule Community Power (Administrador del programa) y Roctricity (Administrador del programa local).





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The views and opinions expressed on our opinion page are those of the authors and do not necessarily reflect the official policy or position of Lyons Outlet Newspaper.



Public Information Meetings

community power

Rochester's new clean energy program, during a Zoom Q&A meeting!

Learn how you can lower your utility bill and increase Rochester's supply of renewable electricity at the same

Wednesday December 9 7-8pm

Thursday December 10* 7-8pm

Both presentations to have ASL interpreter

*Dec. 10th presentation to have Spanish interpreter

See rochestercommunitypower.com/events for information about joining these virtual Zoom meetings via computer or phone

Help us reduce greenhouse gas emissions and preserve our environment for future generations.

Community choice electricity supply programs empower municipalities to select 100% renewable electricity for their residents and small businesses at a fixed and lower price than they would otherwise pay.

To learn more visit: rochestercommunitypower.com Or call us: (585) 244-0244



Events to be hosted by City of Rochester, Joule Community Power (Program Administrator) and Roctricity (Local Program Manager).



10B | SUNDAY, DECEMBER 6, 2020 | ROCHESTER DEMOCRAT & CHRONICLE



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62020 Transform ST Branck LLC. PÓ Box S22781, Longwood, RL 12752-996C, All Rights Reserved.

Advertisement: City News (four changing panels of 3 seconds each)

Public Information Meetings®



Meet the folks behind Rochester Community Power, Rochester's new clean energy program, during a Zoom Q&A meeting!

Learn how you can help reduce Rochester's greenhouse gas emissions. Community choice electricity supply programs empower municipalities to select 100% renewable electricity for their residents and small businesses.

All presentations to have ASL interpreter

Dec. 10th presentation to have

Spanish Interpreter

Wednesday, December 9th Thursday, December 10th

7-8pm 7-8pm

See rochestercommunitypower.com/events for information about joining these virtual Zoom meetings via computer or phone Help us reduce greenhouse gas emissions and preserve our environment for future generations.



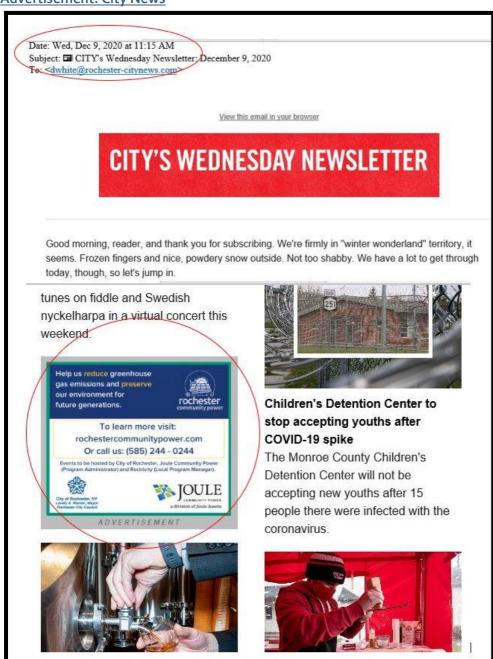
To learn more visit: rochestercommunitypower.com Or call us: (585) 244 - 0244

Events to be hosted by City of Rochester, Joule Community Power (Program Administrator) and Roctricity (Local Program Manager).

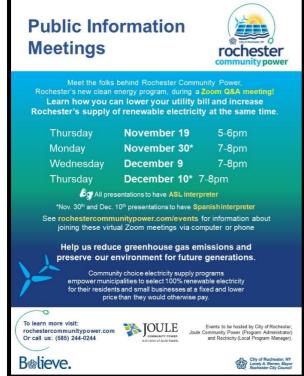


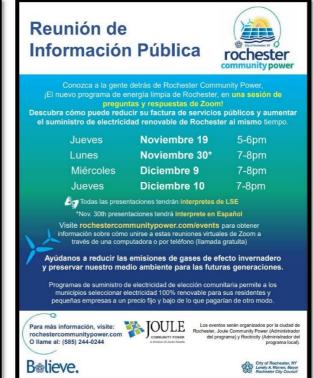


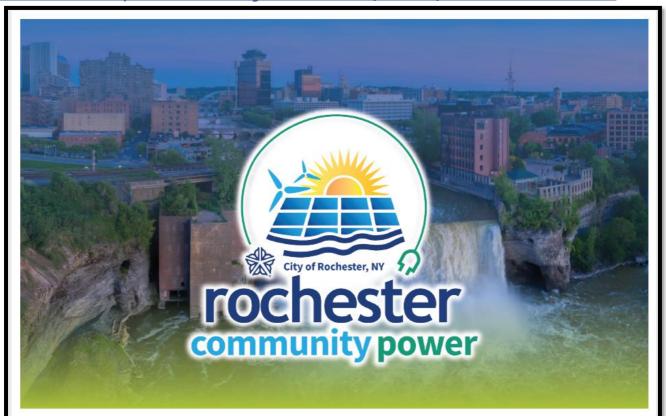
Advertisement: City News



Flyers Posted at & Distributed by Neighborhood Centers: (English & Spanish)







Introducing Renewable Energy at a Fixed and Competitive Price!

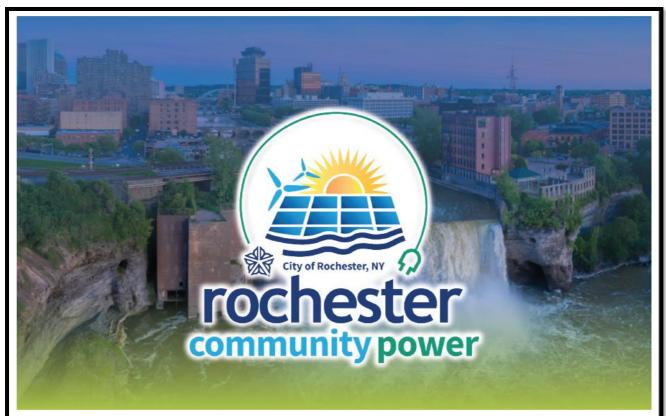
The City of Rochester's new Community Choice Aggregation (CCA) supply program (working with Joule Community Power and Roctricity) enables municipalities to pool local electricity demand in order to negotiate competitive rates and better terms. This will increase the supply of renewable electricity and reduce greenhouse gas emissions. CCA offers:

- GREATER CHOICE: Energy suppliers are chosen locally which allows a mix of renewable versus standard supply.
 - COMPETITIVE RATES are negotiated through competitive bids with energy suppliers.
- PRICE STABILITY means NO monthly price fluctuations.

Learn more! Visit rochestercommunitypower.com
Or call (585) 244-0244







Presentamos energía renovable ¡A un precio fijo y competitivo!

El nuevo suministro de Community Choice Aggregation (CCA) de el programa de la ciudad de Rochester (trabajando con Joule Community Power and Roctricity) le permite a los municipios agrupar electricidad de demanda local con el fin de negociar tarifas y mejores condiciones.

Esto aumentará la oferta deelectricidad renovable y reducirá las emisiones de gases de efecto invernadero.

CCA ofrece:

- ELECCIÓN MAYOR: Los proveedores de energía se eligen localmente lo que permite una combinación de suministro renovable versus energía estándar.
 - TARIFAS COMPETITIVAS se negocian a través de ofertas competitivas con proveedores de energía.
 - **ESTABILIDAD DE PRECIO** significa que NO hay fluctuaciones de precios mensuales.

¡Aprenda más! Visite rochestercommunitypower.com O llame al (585) 244-0244





Joule Assets • CCA Implementation Plan • Appendix F • Updated June 7, 2021

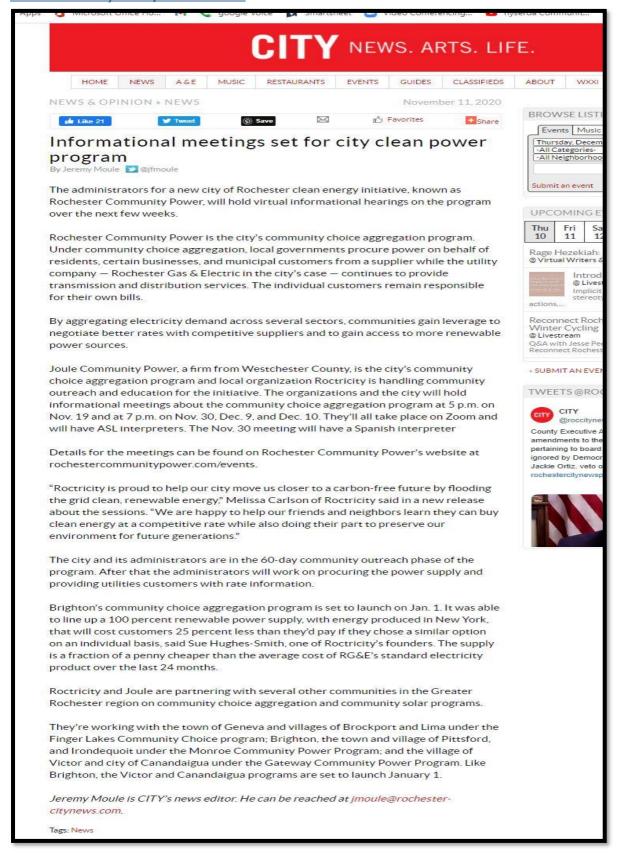
Laundromat & Food Pantry Poster Locations (English & Spanish)

#	Location Name	Location Address
1	Red Dog	1700 Clifford Ave
2	Marketview	234 Central Park
3	N. Winton Village	2032 East Main
4	Humboldt St	397 Humboldt St
5	Prestoe	1771 East Ave
6	Park Ave	636 Park Ave
7	Mt. Hope Cleaners	1665 Mount Hope Ave
8	Lilac Coin Laundry	469 Monroe Ave
9	Fluffs	705 South Ave
10	Coin op	509 Chili Ave
11	Laundry on Arnett	362 Arnett Blvd
12	Brooks Landing	703 Genesee Street
13	Food Cupboard at St. Marks and St Johns	1245 Culver Rd

Local News: Minority Reporter, November 11



Local News: City News, November 11



FRIDAY, NOVEMBER 20, 2020 | DEMOCRATANDCHRONICLE.COM

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Stop the spread · Avoid close contact with others • Cover your mouth and nose with a cloth face cover when around oth • Wash your hands often • Cover coughs and sneezes • Clean and disinfect often • Monitor your healt



Cities, towns offering many options for renewable energy

Steve Orr

USA TODAY NETWORK

Residents of Brighton, the city of Canandaigua and the village of Victor will soon be lighting their homes with low-cost renewal hydropower, and they won't have to lift a finger to make it hap-

Residents of several other local mu-nicipalities, including the city of Roch-ester, won't be far behind. The towns of

Pittsford and Irondequoit are launching son thing similar.

energy

ntinued from Page 1A

omatically enroll nearly all of the loutility's electric customers in the gram unless they take steps to opt

We're delivering for communities a duct we can't access as an individ-" said Susan Hughes-Smith, a longclimate activist in Rochester who works with Roctricity, a firm that municipalities market their CCA

o one is forced to participate. It's nother choice. We hope that peotay in the program, because we it's good for the environment and accelerate the transition to renew-

price for two years

iton, Canandaigua and Victor accepted a bid for hydropower ed at upstate New York dams

and marketed by a firm on Long Island. Moehle said the price, fixed for two years, is lower than that of other renewable sources and lower than what RG&E typically charges its customers.

"It met our expectations. I think it meets the expectations of our resi-dents," he said. "I think that people who opt out are going to be missing out on a

great opportunity."

The towns of Pittsford and Irondequoit received the same bid but decided to reexamine the marketplace in a few months, Hughes-Smith said.

But they are about to begin offering a different product to their residential and small business customers - community solar generated in the Rochester region that comes with a guaranteed 5% to 10% discount below the price of RG&E's electricity

Brighton is offering that option to its residents as well. Marketing of the lowcost community solar should begin in December, Hughes-Smith said

Unlike other CCA programs, the community solar will be a voluntary opt-in program. The discount is made possible

by state financial incentives to commu-

Rochester's CCA program should go out to bid and then launch in the first

part of next year.
"Our plan is 100% renewable. In addition, we want to provide the citizens with a less expensive option if possible certainly not more expensive," said Anne Spaulding, manager of the city's environmental quality division. "We have a larger aggregate population than these towns. In a lot of ways we're in a better position because we have more bargaining power."

Optional community solar

Rochester's program, which Spaulding said should include optional community solar as well, will be the largest in New York.

Livingston County, will become the first municipalities in the nation to offer community solar that residents are enrolled in automatically when they begin that offering next year.

"It's so everybody gets guaran avings through community savi S nith said.

"That's where we've always w go with this, because it's a no-bri will encourage development of s r solar fields, which I think is nost people want."

The town of Geneva last year b he first municipality in the Roc area to launch a CCA program. Pi

village is exploring its options.

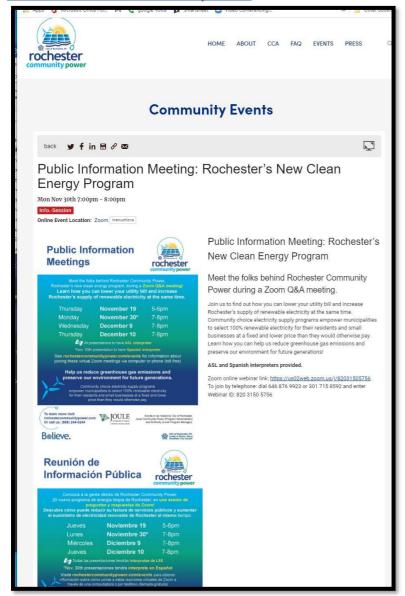
All the municipalities in the F ter area that are pursuing CCA pr chose the same Westchester company, Joule Community Po administer them. Joule in tur Roctricity as its local partner.

Other administrators are su CCA elsewhere in the state, i the Southern Tier, where at lea nicipalities, including Elmira nell, began offering CCA po summer.

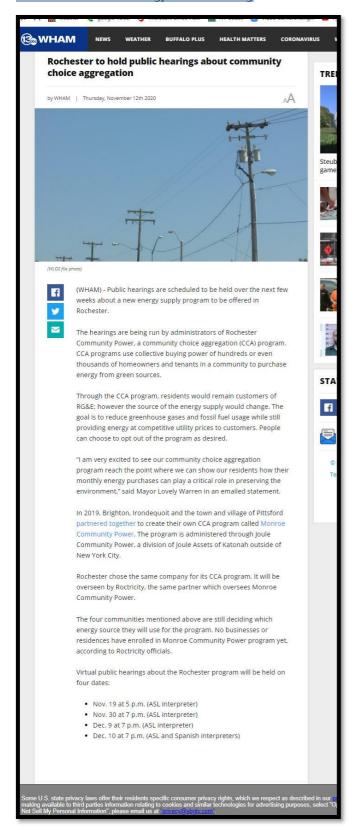
Contact watchdog reporter at sorr@democratandchronic at (585) 258-2386. Follow him ter at @SOrr1

Joule Assets • CCA Implementation Plan • Appendix F • Updated June 7, 2021

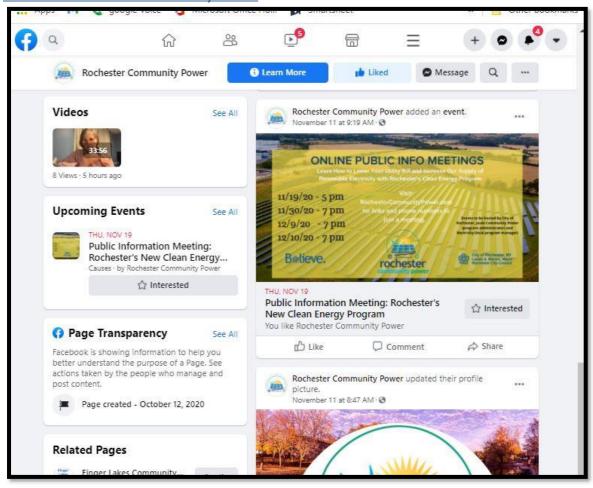
Website: Rochester Community Power



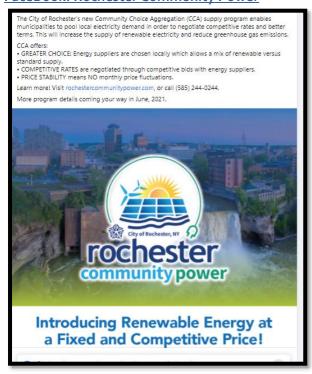
Local TV: WHAM TV 13, November 13



FaceBook: Rochester Community Power



FaceBook: Rochester Community Power



E-mail to City of Rochester Staff



E-mail sent to Neighborhood & Community Groups

Hello Community and Neighborhood groups,

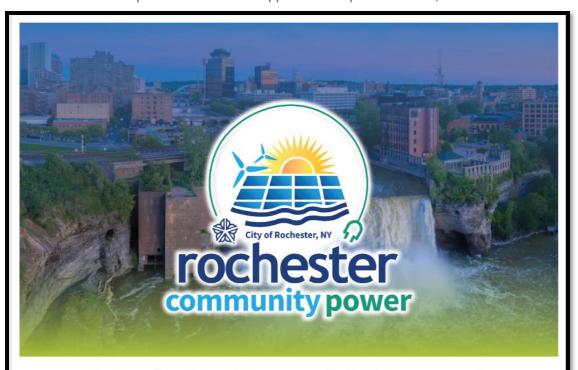
May 20, 2021

The City of Rochester is launching a clean electricity supply program this summer for all eligible city residents and small businesses: Rochester Community Power. The program will replace RGE as the default electric supply with 100% renewable supply. Nothing else on the RGE bill or the method or timing of the bill will change. This is an automatic enrollment program, and eligible customers are those who have RGE as their default supplier, do not have a block on the account, and are not getting bill pay assistance. There will be easy opt out for anyone, and there will be more information about detailed pricing in early June.

Informational flyers are attached, which have a link to the program website for further information and FAQ's. We would appreciate it if you could distribute this to your network, neighbors, or members of your group.

We will be sending you more detailed information when we have it in June.

Thank you!



Introducing Renewable Energy at a Fixed and Competitive Price!

The City of Rochester's new Community Choice Aggregation (CCA) supply program (working with Joule Community Power and Roctricity) enables municipalities to pool local electricity demand in order to negotiate competitive rates and better terms. This will increase the supply of renewable electricity and reduce greenhouse gas emissions. CCA offers:

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 - **COMPETITIVE RATES** are negotiated through competitive bids with energy suppliers.
- PRICE STABILITY means NO monthly price fluctuations.

Learn more! Visit rochestercommunitypower.com Or call (585) 244-0244



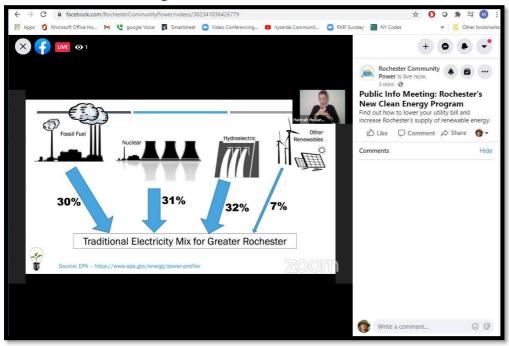


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List of Neighborhood and Community Groups e-mailed

Neighborhood Groups	Community Groups
19th Ward Community Association	Accelerator
Corn Hill Neighborhood Association	Urban League
PLEX	Neighborworks Community Partners
Charlotte Community Association	OACES
Maplewood Neighborhood Association	540 West Main
Browncroft	City Roots Land Trust
NOTA	Ibero
Upper Monroe	Community Foundation
Connected Communities	SEAC
Beechwood Neighborhood Coalition	Gandhi Institute
Little Flower ROC	Greentopia
	St Marks and St Johns
	Community Design Center
	Abundance Coop Grocery Store
	Foodlink

Presentations & Recordings via FaceBook Live & Zoom



Joule Assets • CCA Implementation Plan • Appendix F • Updated June 7, 2021

